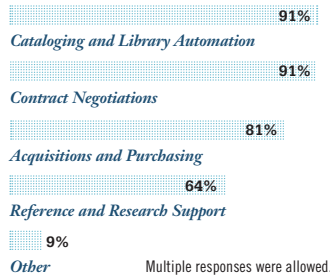
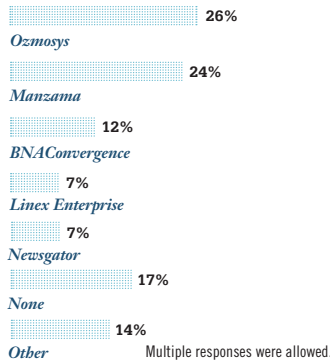


## OPERATIONS

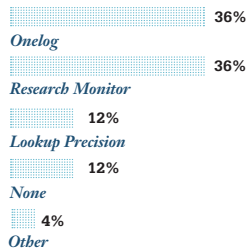
Which of the firm's library functions are centralized?



What aggregator tool are you using?



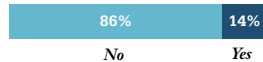
What resource metering systems do you use?



Do you find that law librarians are performing more of what has traditionally been considered associate-level research?



Are any librarians embedded in practice area groups?



# THE AMERICAN LAWYER LAW LIBRARIAN SURVEY 2012

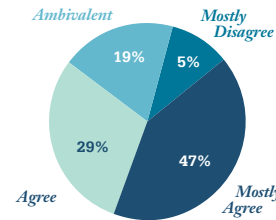
47% of firms are using apps that were developed in-house

83% of firms did not hire more people for its knowledge management in 2011

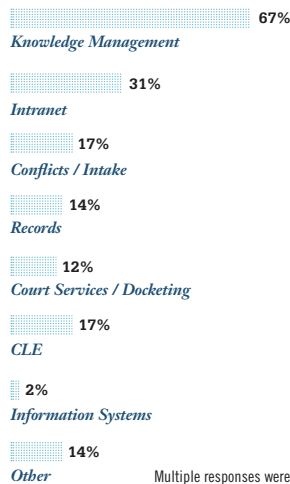
68% outsource library functions or operations

85% of library directors are not a part of the executive management committee

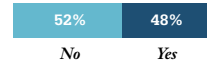
I am satisfied with the firm's business direction for the library



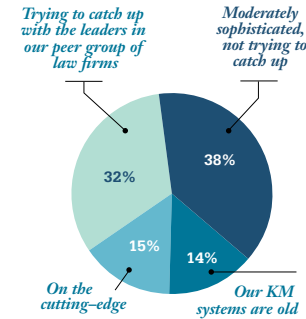
What other departments is the library director, or equivalent, responsible for?



Have you renegotiated any contracts with Bloomberg, LexisNexis, or Westlaw in the past year?



How would you describe the technological sophistication of your knowledge management efforts?

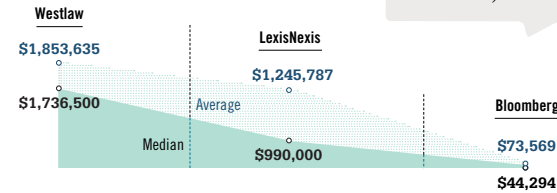


To whom does the library director, or equivalent, report?



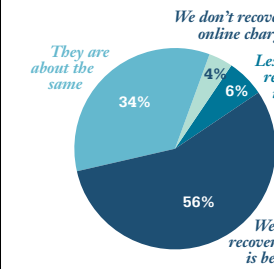
## RESOURCES

How much did the firm spend on research in 2011?

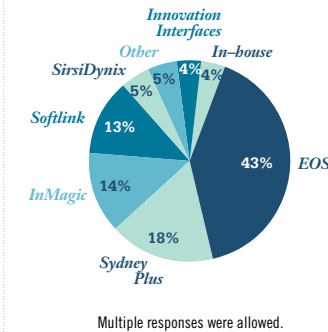


From 2010 to 2011, 85% of firms increased total spending on e-resources (excluding Bloomberg, LexisNexis, and Westlaw)

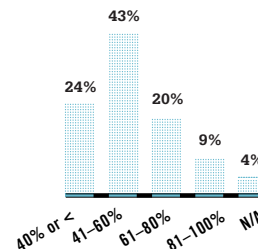
Online cost recovery among Bloomberg, LexisNexis, and Westlaw



What integrated library system does your firm use?



Online charges recovered from clients



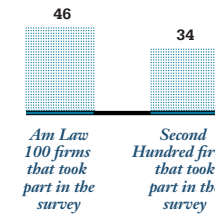
24% are moving toward using a sole provider for electronic research. Of the 24%, 50% are choosing LexisNexis and 50% are choosing Westlaw

Firm spending on electronic resources in 2011 (excluding Bloomberg, LexisNexis, and Westlaw)

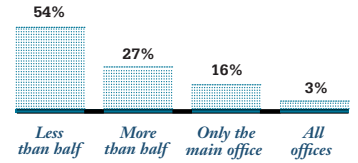


## DEMOGRAPHICS

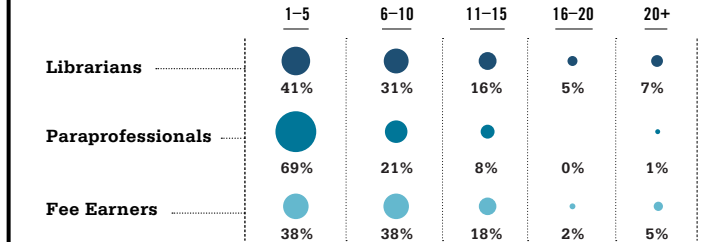
On average, participating firms have 13 offices



How many of the firm's offices have libraries and library staff?

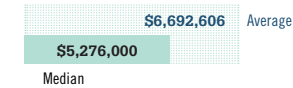


Number of Library Employees (average full-time equivalent)

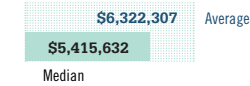


## FINANCES

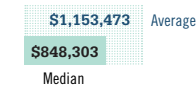
What is the total 2012 budget for the library's firmwide operation?



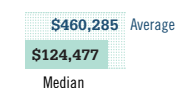
What was the 2011 budget?



How much did the library spend on staff in 2011 in all offices?



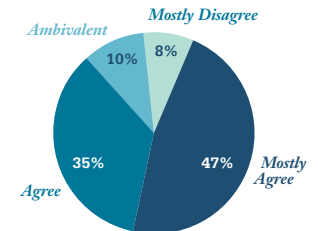
How much revenue did your library generate in 2011 from research librarian billable hours?



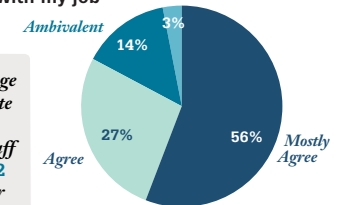
On average, a full-time research staff member bills 426 hours annually

## COMPENSATION

I am satisfied with my compensation



I am satisfied with my job



The average billing rate for the library staff was \$182 per hour

Average compensation by position

